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If you would like another copy of this Annual Report please contact our Customer Services counter located at the Derwent Valley Council Chambers, Circle Street, New Norfolk or telephone (03) 6261 8500. Alternatively, an electronic copy can be found at www.derwentvalley.tas.gov.au

Feedback regarding this report can be emailed to executiveassistant@dvc.tas.gov.au or posted to Derwent Valley Council, PO Box 595, NEW NORFOLK TAS 7140
Local Government in 2009 continued on the path of change with the transfer of Water and Waste Water services to regional enterprises effective from 1st July 2009.

The sub-regional Joint Land Use Planning Initiative is entering its final phase for public input to prepare the new planning schemes for adoption in 2010.

Reconstruction of the Lyell Highway has recommenced following the winter break and the new Granton roundabout will improve transport flow for the Derwent Valley.

Council’s decision in 2000 to progressively reduce its debt level was a wise move given the global economic changes that have occurred since 2007. The Federal Government stimulus packages to Local Government have softened the impact on local business and trades people that will have long term benefits as the economy improves. Two major projects are the Bushy Park Swimming Pool change rooms and the Band Stand at Tynwald Park.

The cost of maintaining local infrastructure is increasing and 80% of Australian roads maintained by Local Government and utilising ratepayers dollars to extract the best mileage should be a priority for the Council.

Redevelopment of Willow Court has occupied the public arena for some time and the prospect of achieving the desired outcomes will depend on Government Grants being renegotiated and property sales being made to coincide for the visitor experience program to be implemented.

Despite one of the wettest winters in a generation which created some difficulty in undertaking Council’s maintenance program, many good things have taken place throughout the year and to highlight a few:

- The Derwent Valley Autumn Festival committee has again shown their capacity for organising a top class program on the Esplanade
- The Maydena Hub is gearing up for summer tourism trips to Abbotts Lookout. This is the fourth Statewide tourism project by Forestry Tasmania
- Bushy Park Show Committee has revitalised their show and the receipt of a substantial grant for upgrading buildings shows faith in this community
- New Boyer Oval lighting will encourage a greater use of this excellent sports ground
- The Derwent Valley Concert Band grant to improve the Memorial Hall power supply to install new heating. Sound panels are also to be fitted.
- Ongoing implementation of the New Norfolk Spatial Plan to improve appearance, traffic flow and safety for all our citizens
- The arts community has had a most successful year and with Community Radio to go live shortly, a new dimension to showcase the Derwent Valley will be available.

Local Government Elections have been finalised and the Derwent Valley has a new Mayor, Deputy Mayor and two new Councillors. As I was unsuccessful in being re-elected to Council I wish to thank Council staff for their help and cooperation during my term as Mayor and Councillor since 1998.

Local Government is entering a new phase and those elected to represent the people face a number of challenges for sustainability.

Tony Nicholson
MAYOR
Since my last report three new Water Corporations have commenced in Tasmania with all water and sewerage assets being transferred to Southern Water. The estimated net value of these assets is in the order of $30 million. This value is being verified by the new corporation as the net value of the assets transferred will then determine our share of any dividend in the future.

This has also meant that in the future, Council’s rate notice will not include the component for water and sewerage as this will be billed separately from Southern Water.

Sub-Regional Planning Scheme
Since last year’s report, much work has been undertaken by the consultants on this project. Which will in the near future, provide Council with a Settlement and Open Space Strategy together with a Heritage Management Plan.

The Strategy challenges much of the conventional thinking in the way land use planning has been undertaken in the state as it addresses matters at a sub-regional scale and largely ignores the municipal boundaries – it recognizes that land use and development, the environment and the natural resource base, the economy, social and demographic change, and communities in the way they function and interact, are not artificially constrained by Local Government boundaries.

This initiative has been jointly funded by the Councils and the State Government, and was progressed through resource sharing with our neighbors and because changes to our planning scheme, which has been in place since 1993, were required.

The next stage in the process will be to call for submissions in regard to the Settlement and Open Space Strategy and this will hopefully occur in the first half of the 2009/10 financial year.

Regional and Local Community Infrastructure Program
The Australian Government provided all Local Councils with additional funds for the development of community infrastructure and the Derwent Valley Council received $242,000. These funds were not to be used for road upgrades.

The projects funded by Council from this grant were as follows:

- Lachlan Hall Toilet and Sewerage Upgrade $2,000
- Lighting Upgrade for New Norfolk Oval $25,000
- New Norfolk Railway Society Storage Facilities $5,000
- New Norfolk Memorial Hall Upgrade $2,000
- Salmon Ponds River Restoration $15,000
- Upgrade of New Norfolk Tennis Club $5,000
- New Norfolk Swimming Pool BBQ $5,000
- Maydena Community Hall Flooring Upgrade $2,000
- Westerway Hall Plumbing Upgrade $2,000
- Stabilization of Lachlan River Bank $5,000
- Upgrade works on Molesworth Hall $2,000
- Bushy Park Swimming Pool Refurbishment $20,000
- Granton Community Hall Security Lighting $2,000
- Tynwald Park Stage Facility $150,000

All the groups funded were extremely appreciative as it enabled some urgently needed works to be undertaken.

Crown Land Transfers
During the year Council negotiated the transfer of the following properties previously owned by the Crown to Council:
- Council Plant Depot Glebe Road
- Open Space Gordon River Road Glenora
- Public Recreation Reserve Rocks Road
- Public Recreation Reserve Lyell Highway/Forest Road Granton
- Pump Station Site Blair Street
- Public Recreation Reserve and Landfill Site Peppermint Hill
- Public Recreation Reserve Turriff Lodge
- Public Hall Land Gordon River Road Fitzgerald
- Cemetery Uxbridge Road Bushy Park
- Public Recreation Reserve Blair Street

Many of these parcels of land were already licensed or leased by council.

I would like to express my appreciation to staff and Councillors for their support and dedication over the past twelve months as without this support, especially in difficult times many of the tasks undertaken would not have been achieved.

Stephen Mackey
GENERAL MANAGER
A snapshot of the Derwent Valley

The Derwent Valley can be found by taking a 30 minute relaxing drive from Hobart along the picturesque Derwent River.

The major geographic feature of the region is the Derwent River and its nine tributaries that wind through the fertile valley creating a picturesque rural setting first settled by Europeans in 1807.

The region covers 4,111 square kilometers and boasts some of Tasmania’s most spectacular wilderness areas as well as the iconic Mt Field National Park incorporating Russell Falls and the inspirational tall trees of the Styx Valley.

The population is currently at 9,000 and is estimated to grow by 3,000 – 5,000 over the next 5-7 years when all housing projects mature.

New Norfolk (Tasmania’s country capital) recently celebrated its bicentennial, making it one of Tasmania’s and indeed Australia’s oldest towns. The built and natural landscape reflects rich heritage and interesting stories with many sites and buildings listed on the National Heritage Register.

Environment and Climate

The Derwent Valley is proud of its fresh air and clean water. Spring is warm, summer is warm to hot and dry, winter can be cold and frosty with snow on the mountains but it is Autumn that the Derwent Valley is famous for. Introduced English trees up to 200 years old are plentiful and provide spectacular autumn colours.

Family Focus

The Derwent Valley has its own child care centre and family day care service, an abundance of open spaces, scenic walking tracks, parks, BBQ facilities and playgrounds. There is a skate park as well an award winning bike track specifically designed for youngsters to teach them real road safety rules which even has its own traffic lights and pedestrian crossings!

Education

There are five Public Primary Schools with associated kindergartens and playgroups, one Public High School at New Norfolk and one District High School at Glenora, 15 minutes west of New Norfolk.

Connections between the schools, community and industry are growing. For example an innovative program called ‘Leading Edge’ aims to create links with industry and provide individualised programs for students beyond Grade 10. This, and other programming, exemplifies the schools’ commitment to a world class educational experience.

There is also one Catholic Primary School at New Norfolk and a comprehensive range of private schools in Hobart, with an extensive daily return bus service.
Heritage

Dotted with heritage homesteads, churches, farms, magnificent oast houses once utilised for hop production and many other significant buildings; all with fascinating stories to tell... New Norfolk is a destination for antique collectors with 7 retail outlets. It is home to Australia’s oldest continuously licensed hotel, the renowned Bush Inn (which overlooks the Derwent River), Willow Court, a part of the former hospital and mental asylum which dates back to 1828 and closed in 2001 and the Salmon Ponds, Australia’s oldest trout hatchery.

Industry

Housing construction, agriculture, aquaculture, horticulture, viticulture, retail, hospitality and care are the emerging industries along with traditional forestry and newsprint manufacturing, with demand for people with science training and people skills. Innovation, significant investment in new technology, stable workforce of proud, hardworking people, our famous climate, new markets nationally and around the world all contribute to the sustainable renewal of this region.

Sports and Recreation

This is a sport loving community with venues for swimming, tennis, football, soccer, golf, speed car racing, horse riding, shooting and bowls to name a few, all supported by active social clubs. The Derwent River provides the perfect facility for water sports, world class fishing and has a reputation for producing Olympic rowing champions.

Full Service Town

The way shopping should be… individual personalised service which offers a unique, varied and comprehensive range; from fashion to tyres and everything in between. There is a large supermarket and several smaller ones as well as a couple of old fashioned butchers and bakeries. Restaurants and cafes offer takeaways to fine dining and great coffee (the best in Tassie)! New Norfolk also has major banks, emergency services, a lawyer, laundry, post office, police station, library, online access centre, veterinary clinic and much more. For your medical needs there is a general practice medical centre, a community health centre (social workers, family health nurse, physiotherapist, etc), a dental clinic, 2 chemists, 2 optometrists and an award winning designed aged care facility. A vibrant community house provides support through many varied programs and services including adult education, counselling, life skills and a regular community market.

Culture

New Norfolk is home to the world renowned Derwent Valley Concert Band who travel extensively competing and performing internationally including the Royal wedding in Denmark in 2004. There are many other recreational activities on offer and active social clubs to join for all ages – in fact something for everyone. The annual Derwent Valley Autumn Festival now in its ninth year, attracts over 15,000 people, and provides a full day’s free entertainment. People now move to the Derwent Valley to create; writers, poets, artists and musicians see the community as open and accepting.
Property
There are a variety of property opportunities in the Derwent Valley including new house and land packages, new one or three bedroom apartments close to all services and existing rural properties. Residential property investment has been strong in the valley since the early nineties and demand for rental accommodation is still strong today, with a next to nil vacancy rate. Rental properties often show a return of around 6% gross, and commercial properties achieve up to 10%.

Don’t just take our word for it - in 2005 the Derwent Valley was awarded a bronze medal at the International Awards for Liveable Communities (LivCom) which is the world’s only competition for communities that focuses on environmental management and the creation of liveable communities.

For further information please refer to www.derwentvalley.com.au or Derwent Valley Council on telephone: (03) 6261 8500
Council’s Performance
**Guiding Principles**

The key principles that will guide our actions are, as follows:

- Respect the whole community whilst valuing individual differences and diversity.
- Value for tolerance, fairness and equity for all sections of the community.
- Service delivery to the community in an economically, sustainable and responsible manner.
- Committed to open transparent communications, that allows to fully inform the community.
- Facilitate community participation to build relationships to gain unity and to find common ground.
- Achieve innovative solutions to build a vibrant sustainable community.
- Pursue ecological sustainability.
- Respect for our past, present and future heritage.
- Derwent Valley Planning Scheme will reflect Councils Strategic Plan.
- That Council understands that its decisions are made on behalf of the whole community.
- Commitment to facilitate the development of community knowledge and skills to allow residents to fully participate in the development of the community.
- To provide the community with the opportunity to participate in decisions that affect their lives.

**Vision**

Our Vision is for a vibrant and sustainable Derwent Valley community that enjoys a safe and healthy environment, economic and social wellbeing and quality lifestyles that takes into account cultural and heritage values.

**Mission**

Our Mission is to work in partnership with our residents and stakeholders towards the vision of a vibrant and sustainable Derwent Valley Community.

**Goals**

- To maintain the standard of the Valley’s infrastructure assets
- To maintain high standards in the provision of all Council services
- To maintain accessible health, education, police and community Services.
- To improve transport and access in the Derwent Valley
- To maintain partnerships with State Government and relevant stakeholders on the development, management and maintenance of services in the Valley
Service
- To maintain accessible health, education and community services
- To improve transport and access in the Valley and to and from other parts of the Southern Tasmanian region

Social
- Create an environment that facilitates inclusiveness and participation whilst encouraging determination and ownership
- To provide a variety of social, cultural and recreational activities for people living in the Derwent Valley Municipality
- Encourage support structures in networking to provide a safe, healthy and caring community that is responsive and accommodating to changing needs
- To actively encourage and develop partnerships with stakeholders to build a vibrant and sustainable community
- To recognise and celebrate the unique cultural heritage and its role in shaping our identity

Economic
- An exciting dynamic region where people want to spend their leisure time
- An exciting dynamic region where ranges of well-marketed events are held which will be attractive for residents and visitors
- An exciting dynamic region where more tourists visit and are welcome
- To be a competitive region in the state for new investment and innovative, growing businesses trading in the global market place

Environmental
- The Derwent Valley Council shall undertake to protect, conserve, maintain and improve our natural, cultural and built heritage
- The Derwent Valley Council shall, through shared responsibility, forge partnerships and capacity building across all levels of government, private enterprise and the community, to achieve sustainable outcomes of outlined strategies
- The Derwent Valley Council Planning Scheme shall reflect, and be compatible with current and future NRM Strategies for Southern Tasmania

Public Health
- To ensure a healthy community protected by strong public health standards
- To provide a balanced environment free from health threats arising from human physical activity

Financial
- To improve the affordability of Council’s rating and charging structure
- To reduce Council’s debt levels
- To increase income from non-traditional sources
- To improve community understanding of Council’s financial management and finances
- To increase the level of grant income
Community Services

Children’s Services

Council’s Day Care Centre offers both working and non-working parents up to eleven hours of care per day.

The Centre provides quality care for children in a safe and secure environment.

Long Day Care caters for children aged six weeks to five years. The centre opens at 7.30am and closes at 5.45pm (other hours by negotiation).

Currently there are 13 Family Day Carers registered in the Derwent Valley Municipality.

All meals are provided by the Centre, including morning tea, lunch, afternoon tea, and a late snack. Children with allergies and special diets are also catered for.

This Centre has been accredited with the National Childcare Accreditation Council Inc.

Community Development

Council encourages individual Councillors and senior staff to maintain regular contact with members of the community through networks involving various groups, clubs and individuals.

We facilitate active participation in community life to ensure that there is a strategic response to identifying and prioritising community needs.

Corporate Management

Maintain an equitable system of local By-Laws and Policy consistent with Council’s strategy and policy.

- Human Resource Management
- Employee relations
- Risk Management
- Resource development
- Customer Service
- Financial performance and reporting
- IT support
- Records management
- Internet services

Physical Services

This section of Council is responsible for maintaining all of Council’s roads and bridges.

Physical Services works with the community to facilitate cost-effective provisions and maintenance of the transport, property and recreational services within the Derwent Valley council.

(Continued on page 13)
Financial Services

The Finance section provides the community with information about Council’s budget, rating structure and services provided.

Customer Services

Council is committed to providing our customers with quality, courteous, informative and timely service that meets or exceeds their expectations.

Customer privacy is respected at all times and personal information treated confidentially.

We pride ourselves on a courteous, informative and timely quality of service.

Environmental Services / Building and Planning Services

The Environmental Services Department ensures a healthy community protected by strong public health standards and provides a balanced environment. It is also responsible for the following services:

- Environmental Health includes public health surveillance, environmental management and pollution control, food premises, immunisation, and Natural Resource Management (NRM).
- Building and Plumbing enforcement and surveillance.
- Planning Services includes strategic and statutory land use planning, heritage and development infrastructure.
- Domestic garbage and recycling collection and landfill operations.
- Municipal inspection (Animal Control and Fire Abatement).

Home and Community Care (HACC)

Glengrey House is an adult day respite centre providing services to frail aged people and people with disabilities (and their carers) living in the Derwent Valley area.

Glengrey House offers different services to different people:

- To the client, Glengrey House offers a social outlet and provides a sense of belonging to the community. It also provides an educational component, allowing old skills to re-emerge and new skills to be aimed for, a chance for sharing of experiences, and to adopt the healthy lifestyle promoted at Glengrey House.

- To the carer, it offers daily respite from the person they are caring for, a chance to “re-charge the batteries”, to do what they want for the day, go shopping, to the hairdressers, visiting, play sport, knowing that their caring role can be transferred to somebody else for the day.
Youth Services

The Derwent Valley Youth Future Action Team (D’FAT) is the youth advisory group for the Derwent Valley Council.

The group was formed in 2002 to provide improved opportunities for local youth to develop themselves to their full potential.

Membership is free and is open to young people (12-25 years of age).

D’FAT meets fortnightly on Thursdays at the Derwent Valley Council Chambers, Circle Street New Norfolk.

The D’FAT Mission Statement is:
- To increase awareness of and address youth issues and concerns
- To provide opportunities for community involvement
- To facilitate and promote consultation between young people and community groups and all levels of government
- To represent the views of young people
- To develop young leaders
- To promote a positive image of young people
- To support and co-ordinate activities and projects for young people
Willow Court

Council is continuing its strategy to find adaptive reuse for the Oval Precinct which comprises five perimeter buildings and the oval itself. On 18 February 2009, after two formal tendering processes over four years, the Tasmanian Heritage Council approved a revised Conservation Management Plan for the Oval precinct which will greatly enhance the potential for adaptive reuse.

Council has authorised valuations for the Oval Precinct to facilitate the process for disposal and reuse. The valuations for the four large perimeter buildings were completed in May 2009, while the valuation for the Oval surface was completed in June. Council will then decide the preferred way forward.

The Commonwealth Government, through the Department of Resources, Energy and Tourism (DRET), wrote to Council on 2 June 2008 purporting to cancel the Deed of Agreement that provided $750,000 to reuse the Barracks building for a visitor experience.

DRET commenced repayment action on 2 December 2008.

Council has been actively challenging the decision by DRET and went to Canberra in February 2009 to meet face to face with DRET staff and their legal counsel. A special meeting of Council in March 2009 resolved to commence legal proceedings against DRET. These proceedings are underway.

In the event the Commonwealth decision is finally implemented, Council will reconsider its strategy for the Willow Court site which could include ownership and use of buildings at Willow Court including the Barracks, Bronte, C Ward and Frescatti.

At a Special Council meeting on 30 April 2009, Council made a decision (Decision 48/09) to disband the current Willow Court Special Committee and a review and restructure of the process be undertaken by Council.

Council also produced a concept proposal that was presented to the State Education Department to locate a Learning Information Network Centre (LINC) at New Norfolk based on the Oval Precinct. The State Government planned to create five LINCS in communities of high need around Tasmania. New Norfolk was not selected in the first round of LINCs. Discussions with the State Government to establish a LINC at New Norfolk are continuing.
Partnership Agreement

Council’s second partnership agreement has now been negotiated and the issues that will be progressed over the next few years under this new agreement are as follows:

Economic Development

Tourism
Tourism Tasmania would like to review the Council’s local tourism structure and continue working with the Council in the development of tourism, including nature-based tourism, in the Derwent Valley.

Economic Feasibility Study
The Council would like consideration to be given to the feasibility of conducting an economic study of the agricultural capacity of the Derwent Watershed to measure future sustainable expansion of local and overseas markets.

Environmental and Land Management
Transfer of Caravan Park Land on the Esplanade.

During the life of the first partnership agreement, discussions were held regarding the transfer to the Council of the Caravan Park on the Esplanade.

The Council would like to lease out this property, as opposed to the current arrangement of having a manager running the site. A long-term lease would enable further development of the site to occur.

Eco-tourism
The Parks and Wildlife Service would like to continue working with the Council to explore development opportunities in nature based tourism.

Heritage
Heritage Tasmania would like to continue to have a role in supporting the redevelopment of the Willow Court precinct, with a primary focus on considering proposed works under the Historic Cultural Heritage Act 1995.

Heritage Tasmania is also keen to explore the development of a boarder historic heritage strategy for the municipal area, to encompass its unique places and precincts of historic, cultural heritage value, and its cultural landscapes.

Community Wellbeing

Community Housing Options
The Department of Health and Human Services (DHHS) would like to explore opportunities to increase the supply of affordable social housing that is complementary to public housing.

Community Recovery
DHHS would like to work with Council in relation to the recovery-preparedness of the community, ensuring ongoing involvement in the Department’s southern regional recovery planning meetings and involvement in planned exercises.
Communities for Children Project
DHHS would like to continue to work with the Council and the named facilitating partner, the Salvation Property Trust, in identifying, progressing and evaluating the need for future collaboration using the Communities for Children Project to:

- Improve the health, early learning, development, and well being of young children
- Assist young children 0-5 years
- Support parents and families
- Encourage community commitment
- Build community capability to support young children
- Build on existing service infrastructure

Linc and Family Care Centre
The Council has recently developed a concept plan for a Linc service for the Derwent Valley, incorporating a family care centre, on land close to the central business district, and would like to discuss the concept through the partnership agreement.

Real Action Forward Thinking (RAFT)
Real Action Forward Thinking (RAFT) is a Council endorsed initiative to develop a youth development and youth participation centre to achieve positive benefits for young people who are disengaging from school, family or community, and for those involved in, or at risk of becoming involved in, criminal or anti-social activities.

The RAFT steering committee is comprised of representatives from the Council, Department of Police and Emergency Management (DPEM), DHHS and the Department of Education (DOE).

With the assistance of a Tasmania Community Fund grant, the Council-owned premises at Kensington Park are currently being refurbished for this initiative, according to the RAFT project business plan and approved architectural plans.

Council would like to continue to work with the State Government to further support the RAFT initiative.

Transport and Infrastructure
Community Road Safety Partnership Program
The Department of Infrastructure, Energy and Resources (DIER) would like to address road safety with the Council within the framework of the Tasmanian Road Safety Strategy. A fundamental principle of the program is to involve the community in all consultation, planning and delivery stages.

The Community Road Safety Partnership (CRSP) is a statewide initiative which promotes a community-based approach to road safety responsibility and ownership in the community.

The focus for CRSP is to address road safety issues at a local level through building partnerships with community organizations.

The main emphasis of the program is to address high-risk road user behavior, primarily through raising public awareness and conducting community education programs.

Lyell Highway Upgrade
The Council has for many years been pursuing the upgrade of this road. While acknowledging that the State Government has allocated $14 million for the upgrade, the Council would welcome consideration of further funding due to the number of new subdivisions and dwellings that are being built in the municipal area.

The Council envisages that the population in the Derwent Valley will increase by some 30 per cent over the next seven to ten years.
Community Safety

Department of Police and Emergency Management (DPEM) would like to address the following community safety issues that are designed to promote economic, social and environmental wellbeing from a policing perspective:

- To provide continued leadership and coordination of the Derwent Valley Municipal Inter-Agency Support Panel, and work collaboratively with the Council and key government agencies to explore strategies to identify and manage the needs of at-risk children, young people and their families.

- To continue working with the Council to explore opportunities to expand key stakeholder participation in the already established community safety issues forum.

- To work with the Council on plans to address issues of traffic congestion in the main street of New Norfolk.

- To work on a strategic approach to the delivery of enforcement activities to address the issues of honing and the illegal use of motorbikes in the municipal area.

- To continue monitoring and updating emergency management plans both in accordance with the Emergency Management Act 2006 and in response to the identified needs of the municipal area.
## Committees of Council

### Special Committees of Council

<table>
<thead>
<tr>
<th>Committee Name</th>
<th>Members</th>
</tr>
</thead>
<tbody>
<tr>
<td>Boyer Oval Management Committee</td>
<td>Cr Parker, Cr Farrell and Cr Lathey</td>
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<tr>
<td>Historical Information Centre</td>
<td>Cr Nicholson and Cr Molan</td>
</tr>
<tr>
<td>Lachlan Reserve Special Committee</td>
<td>Cr Nicholson</td>
</tr>
<tr>
<td>Derwent Valley Youth Future Action Team (D’FAT)</td>
<td>Cr Parker and Cr Lathey</td>
</tr>
<tr>
<td>Bushy Park Swimming Pool</td>
<td>Cr Shaw and Cr Evans</td>
</tr>
<tr>
<td>Derwent Valley Sport and Recreation Committee</td>
<td>Cr Farrell and Cr Molan</td>
</tr>
<tr>
<td>Molesworth Reserve</td>
<td>Cr Nicholson and Cr Elliott</td>
</tr>
<tr>
<td>Redevelopment of Willow Court</td>
<td>Cr Nicholson</td>
</tr>
<tr>
<td>Access Advisory Committee</td>
<td>Cr Shaw and Cr Lathey</td>
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### Joint Authorities

<table>
<thead>
<tr>
<th>Authority</th>
<th>Members</th>
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<tbody>
<tr>
<td>Hobart Water Authority</td>
<td>Cr Nicholson and Cr Shaw</td>
</tr>
<tr>
<td>Southern Waste Authority</td>
<td>Cr Elliott and Cr Shaw</td>
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<tr>
<td>Southern Tasmanian Council Authority</td>
<td>Cr Nicholson and Cr Shaw</td>
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### Other

<table>
<thead>
<tr>
<th>Committee Name</th>
<th>Members</th>
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<tbody>
<tr>
<td>Derwent Valley Economic Renewal Group</td>
<td>Cr Bromfield and Cr Elliott</td>
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<tr>
<td>10 Days on The Island</td>
<td>Cr Farrell and Cr Bromfield</td>
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<tr>
<td>Derwent Valley Emergency Planning Committee</td>
<td>Cr Bromfield and Cr Farrell</td>
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<tr>
<td>Australia Day</td>
<td>Cr Shaw, Cr Evans, Cr Parker and Cr Farrell</td>
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<tr>
<td>Derwent Catchment Natural Resource Management</td>
<td>Cr Elliott and Cr Lathey</td>
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<tr>
<td>Bicentennial Committee</td>
<td>Cr Bromfield and Cr Molan</td>
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<tr>
<td>Westerway BushWatch</td>
<td>Cr Shaw and Cr Evans</td>
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<td>Derwent Valley Autumn Festival</td>
<td>Cr Nicholson, Cr Bromfield and Cr Parker</td>
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<tr>
<td>Spatial Planning Committee</td>
<td>General Manager</td>
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<tr>
<td>Derwent Valley Chamber of Commerce and Industry</td>
<td>Cr Parker and Cr Evans</td>
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<tr>
<td>Land Sale Committee</td>
<td>Cr Nicholson, Cr Bromfield and Cr Evans</td>
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<tr>
<td>Maydena Community Association</td>
<td>Cr Bromfield, Cr Evans, Cr Farrell</td>
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<tr>
<td>Tidy Town Committee</td>
<td>Cr Shaw and Cr Molan</td>
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<tr>
<td>Derwent Valley Visitor Information Centre</td>
<td>Cr Shaw and Cr Elliott</td>
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<tr>
<td>Environmental Management Committee</td>
<td>Cr Nicholson and Cr Shaw</td>
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<tr>
<td>RAFT (Real Action . . . Forward Thinking)</td>
<td>Cr Shaw and Cr Parker</td>
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<tr>
<td>Lyell Highway Committee</td>
<td>Cr Bromfield</td>
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<tr>
<td>Community Grants</td>
<td>Cr Bromfield, Cr Farrell and Cr Lathey</td>
</tr>
</tbody>
</table>
The Councillors of the Derwent Valley Council are the ultimate policy and planning body of the corporation.

Day to day administrative and operational decisions have been delegated to the General Manager so that unnecessary delays are avoided.

This mode of operation enables Council to concentrate its efforts towards considering strategic issues, establishing policy positions and managing performance outcomes for the organisation and community.

Council meetings are held on the third Thursday of each month at the Court House, Circle Street, New Norfolk commencing at 6.30pm. Members of the public are invited to attend these meetings. Agendas are available from the Council Chambers on the Friday prior to the meeting or they are available from our website at www.derwentvalley.tas.gov.au
**Number and nature of complaints Received**

The *Local Government 1993* Act requires the General Manager to report to Council the number and nature of complaints received.

<table>
<thead>
<tr>
<th>Number of Complaints for 2008/09 <em>(Total 35)</em></th>
<th>Nature of Complaint</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Public Toilets</strong></td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Unclean condition</td>
</tr>
<tr>
<td><strong>Parks &amp; Reserves</strong></td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Water / sewer leak at Tynwald Park Football ground</td>
</tr>
<tr>
<td><strong>Fire Hazard</strong></td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Length of grass in Southview Crescent</td>
</tr>
<tr>
<td><strong>Graffiti</strong></td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Graffiti in Public Streets</td>
</tr>
<tr>
<td><strong>Footpaths</strong></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Reinstatement of Nature Strips</td>
</tr>
<tr>
<td>1</td>
<td>Dangerous condition of footpaths</td>
</tr>
<tr>
<td>1</td>
<td>Beautification of nature strips</td>
</tr>
<tr>
<td><strong>Sewerage</strong></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Blocked domestic sewerage pipe</td>
</tr>
<tr>
<td><strong>Stormwater</strong></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Damaged stormwater lids</td>
</tr>
<tr>
<td>2</td>
<td>Blocked stormwater drain</td>
</tr>
<tr>
<td>1</td>
<td>Cleaning of drains in Blair Street</td>
</tr>
<tr>
<td><strong>Water</strong></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Unfinished repairs and reinstatement</td>
</tr>
<tr>
<td>2</td>
<td>Delay in responding to domestic water leaks</td>
</tr>
<tr>
<td>1</td>
<td>Water quality</td>
</tr>
<tr>
<td>1</td>
<td>Lack of notification for temporary disconnection of domestic water supply</td>
</tr>
<tr>
<td>1</td>
<td>Area left untidy following works</td>
</tr>
<tr>
<td><strong>Roads</strong></td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Trees fallen on roadway</td>
</tr>
<tr>
<td>1</td>
<td>Condition of Top Swamp Road</td>
</tr>
<tr>
<td>1</td>
<td>Condition of Tyenna Road</td>
</tr>
<tr>
<td>1</td>
<td>Condition of Cawthorns Lane</td>
</tr>
<tr>
<td>1</td>
<td>Unfinished work on Lachlan Road</td>
</tr>
<tr>
<td>1</td>
<td>Condition of White Timber Road</td>
</tr>
<tr>
<td>1</td>
<td>Condition of Boulters Road</td>
</tr>
<tr>
<td>2</td>
<td>Sealing of Menzies Road</td>
</tr>
<tr>
<td>1</td>
<td>Road cleaning by street sweeper</td>
</tr>
<tr>
<td>1</td>
<td>Road works on Glen Fern Road</td>
</tr>
</tbody>
</table>