

DERWENT VALLEY COUNCIL - WASTE MANAGEMENT CHARGE



FREQUENTLY ASKED QUESTIONS

What is the Waste Management Charge?

The Waste Management Charge is a charge that was introduced by the Council in 2016. It applies to all rateable land under section 93 and section 94 of the *Local Government Act 1993*.

The Waste Management Charge of \$85.00 is in addition to the charge for your wheelie bin service.

Why has the Waste Management Charge been introduced?

The Council introduced a waste utility charge in 2016. The charge goes some way to covering the costs involved in the disposal of waste. Previously some waste expenses were not readily identifiable, but due to the increasing cost burden, it was deemed appropriate to highlight the fact. Monies are being put away for the eventual rehabilitation of the landfill site and the construction of a transfer station.

As a ratepayer, do I receive anything for this charge?

Yes, every rateable property will receive Twelve (12) Tip Vouchers attached to their annual rates notice. To redeem a Tip Voucher it must be presented to the tollbooth operator on entry to the site. The Vouchers are valid until the 31st July 2019.

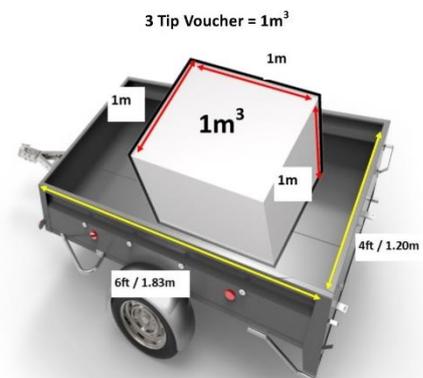
If I don't use the tip, why do I have to contribute towards it?

Given that most residents may need the use of waste facilities at some time, it is considered equitable that the charge apply to all properties.

Some vacant land owners and urban residents may not utilise this service, but without the contribution of every ratepayer waste services would not be able to be maintained and this would impact on the whole of the municipality.

How many Tip Vouchers will I need when I go to the tip?

This will depend on what you are taking to the tip. 12 vouchers entitles you to dispose of four (4) cubic metres of domestic waste.



I am a tenant, can I have vouchers too?

Vouchers are provided to the property owner (who pays the rates). Tenants wishing to enquire about Tip Vouchers should contact the managing agent or landlord.

I am a tenant and the real estate/owner of property won't give me the vouchers they received?

Providing Tip Vouchers to tenants is at the discretion of property owner/agent and not something that the Council can assist with. This will need to be discussed with them.

I am concerned with the increases this year that I will not be able to pay my rates.

If you have concerns about paying your rates on or before the due date, you may wish to apply for a payment arrangement with the Council.

Payment Arrangement application forms are available from the Council Customer Service Desk or Council's Website.



Derwent Valley Council Refuse Site Coupon

Expires 31 July 2019

These Coupons are valid at the
Peppermint Hill and National Park sites

Closed on Christmas Day, Good Friday, Easter Sunday & ANZAC Day



Conditions of Use:

- This coupon is non refundable
- Only waste from domestic sources such as household or garden waste will be accepted
- Lost vouchers will not be replaced

Please note that on days of a Total Fire Ban and/or extreme high winds the Peppermint Hill Refuse Site will be closed. Please check the website for information regarding Total Fire Ban days. Council apologises for any inconvenience that this may cause our ratepayers but safety is our number one concern.